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Mopar Launches Redesigned U.S. Brand Website

- Redesigned Mopar.com delivers everything FCA vehicle owners need at their fingertips
- Site developed for today's owners that demand ability to schedule service, purchase products, view online
 owner's manual and get answers anytime, anywhere
- · App-like design enhances website for more user-friendly experience on mobile devices
- Analytics-driven research used to design new site tiles and icons that place important owner resources and most frequently asked questions just a click away
- Website continues Mopar brand's mission to connect with FCA US vehicle owners throughout the customer journey

June 13, 2019, Auburn Hills, Mich. - Mopar has launched a redesigned version of the brand's official online headquarters, <u>Mopar.com</u>,featuring an owner-focused experience that places most vehicle information and customer-care resources just a click away.

The new-look website, developed for the U.S. market, was redesigned for today's owners who demand the ability to schedule service, purchase a Mopar product, get answers to vehicle questions and much more — anytime, anywhere — without a phone call or in-store visit. The redesigned site puts information at the customer's fingertips by creating a virtual "online concierge" to assist owners throughout the customer journey.

"Mopar's mission is to provide a helpful and fulfilling ownership experience for all FCA US vehicle owners. With this website redesign, we are placing important information and resources front-and-center for our customers," said Kim Schachinger-Nowak, Director of Marketing, Mopar. "Throughout our eight-plus decades, the Mopar brand has always delivered innovative channels to care for our owners. This reimagined website is just the latest marker on our brand's mission to connect on every step of the customer journey and deliver the best experience possible."

The new site has been optimized for the mobile, on-the-go experience, with tile and icon design that delivers easy scroll-through on smartphones and other devices. Top owner resources and Mopar parts, accessories and service offerings are featured through large, attention-grabbing clickable tile designs. Large icons also offer customers 24/7 support options for questions or assistance.

The redesigned Owner Site also takes personalization to a new level by prompting new owners to register or existing owners to sign in to fully connect with their vehicles. Registered visitors can create a customized dashboard tailored to their vehicle and post their own profile photo.

Registered visitors have access to helpful Owner Site features, such as:

- Vehicle health reports
- Online owner's manual
- Remote command options
- Dealership service scheduling
- Uconnect features
- Warranty and recall information
- How-to videos
- · Mopar parts and accessories options
- Mopar product and service offers

For more information, visit www.mopar.com.

Mopar

Mopar is the global name for Stellantis genuine parts and authentic accessories.

A simple combination of the words MOtor and PARts, Mopar offers exceptional service, parts and customer-care. Born in 1937 as the name of a line of antifreeze products, Mopar has evolved over more than 85 years to represent both complete vehicle care and authentic performance for owners and enthusiasts worldwide.

Mopar made its mark in the 1960s during the muscle-car era with performance parts to enhance speed and handling for both on-road and racing use. Later, Mopar expanded to include technical service and customer support, and today integrates service, parts and customer-care operations in order to enhance customer and dealer support worldwide.

Complete information on Mopar is available at <u>www.mopar.com</u> and the newly redesigned Mopar blog at <u>www.blog.mopar.com</u>. For more information regarding Stellantis (NYSE: STLA), please visit <u>www.stellantis.com</u>.

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