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Statement: Software Update

April 16, 2015, Auburn Hills, Mich. - FCA US LLC is voluntarily recalling an estimated 5,660 cars in the U.S. to upgrade their software.

FCA US launched an investigation after receiving reports that some customers experienced power loss while driving. However, the Company is unaware of any related injuries or accidents, and drivers who experienced the condition were able to restart their vehicles.

Affected are certain Fiat 500e hatchbacks. The cars are equipped with software that induces "limp-in mode," an industry-standard feature that reduces propulsion as a precaution, if the vehicle detects a problem.

However, FCA US engineers determined some of these vehicles are equipped with a software version that does not recognize limp-in mode. This may cause the vehicles to shut down completely.

Affected owners will be notified when they may schedule a free software upgrade, which will restore limp-in mode capability.

Customers with questions may call the FCA US Customer Information Center at 1-800-853-1403.

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